Electronic Acknowledgement Receipt				
EFS ID:	1083785			
Application Number:	10826160			
Confirmation Number:	8619			
Title of Invention:	Mining service requests for product support			
First Named Inventor:	Hua-Jun Zeng			
Customer Number:	22801			
Filer:	Brian Gerard Hart/LeAnn Sassman			
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Application Type:	Utility			
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Payment information:

Submitted with Payment	no
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File Listing:

Document Number	Document Description	File Name	File Size(Bytes)	Multi Part	Pages
1		1892ids.pdf	208036	yes	4

	Multipart Description						
	Doc Desc		Start	End			
	Miscellaneous Incoming Letter		1	1			
	Information Disclosure Statement (IDS) Filed		2	4			
Warnings:				•			
Information:		T					
2	Foreign Reference	1890ref1.pdf	1960777	no	41		
Warnings:							
Information:							
3	NPL Documents	1890ref2.pdf	985555	no	17		
Warnings:							
Information:							
4	NPL Documents	1890ref3.pdf	549724	no	13		
Warnings:							
Information:							
5	NPL Documents	1890ref4.pdf	439218	no	9		
Warnings:							
Information:							
6	NPL Documents	1890ref5.pdf	629434	no	13		
Warnings:		1					
Information:							
7	NPL Documents	1890ref6.pdf	336688	no	11		
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New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.